

BRIAN SANDOVAL
Governor



RICHARD WHITLEY, MS
Director

MARTA JENSEN
Acting Administrator

DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH CARE FINANCING AND POLICY
1010 Ruby Vista Drive, Suite 103
Elko, Nevada 89801
Telephone (775) 753-1191 • Fax (775) 753-1101
<http://dhcfp.nv.gov>

Attention All:

Update Regarding Nevada Medicaid Fiscal Agent Email

Effective April 3, 2017, Hewlett Packard Enterprise merged with Computer Sciences Corporation (CSC) to form a brand new company named “DXC Technology.” This company currently acts as the Fiscal Agent for Nevada Medicaid, and all correspondence during this transition has continued without interruption.

As part of the final transition steps to DXC Technology, effective August 1, 2018, all communications to and from the Fiscal Agent will utilize email addresses ending in “dxc.com” only. The email name already in use will remain the same, only the domain “hpe.com” will change to “dxc.com”. Any communications that you are currently utilizing with the Fiscal Agent should be updated to “dxc.com”, and all “hpe.com” email addresses removed. If you need assistance with removing old contacts from Microsoft Outlook, please refer to this online help article: [More Info: Clearing Cached Email Addresses in Outlook](#)

The Provider Call Center contact information for Nevada Medicaid for billing, provider enrollment, prior authorization, etc., will remain the same. Email addresses to contact the Fiscal Agent will be changing to reflect DXC instead of HPE. Please note the new email addresses that will be posted on the www.medicaid.nv.gov website and on return emails when you are contacted by DXC Technology staff.

If you have any questions regarding this transition, please reach out to the Nevada Medicaid Provider Customer Service Call Center at (877) 638-3472.

Thank you!